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The Team

- EASE Council MHIA
- Cal/OSHA Consultation Services
- NIOSH
- University of California, Davis
- UC Berkeley Ergonomics Program
- Ergonomics Center of North Carolina
- Johnson & Johnson
- CNA















CONSULTATION

CAL OSHA

SERVICE

MMH Guideline Advantages

Focuses On Improvements Not Problems
"Best Practices " Approach
Practical & Non-regulatory

MANUAL MATERIAL HANDLING

ART AND SCIENCE

 The Movement, Storage, Control & Protection of Goods and Materials

 Throughout Manufacture, Distribution, Consumption and Disposal

PHYSICAL
PROBLEMS
pain, swelling

CHARACTERISTICS

acute or chronic

- numbness, tingling
- ROM and strength
- change of skin color

- no early medical findings
- factors from home / workplace

• GENERAL

- SPRAINS & STRAINS
- MYALGIA
- TENDINITIS
- TENOSYNOVITIS



• SYNDROMES

- CARPAL TUNNEL





• SYNDROMES

- THORACIC OUTLET



BACK PROBLEMS





BACK PROBLEMS

- DISCS
- SCIATICA
- OSTEOARTHRITIS



PHYSICAL DEMANDS TOOLS & EQUIPMENT OF WORK

– REPETITION

– POOR GRIPS / HANDLES

- FORCE / WEIGHT
- AWKWARD POSTURE
- VIBRATION

- EXCESSIVE
 - FORCE / WEIGHT
 - VIBRATION
 - **REPETITION**
- AWKWARD POSTURE
 - WRIST / ARM
 - UPPER BODY

THE WORK ENVIRONMENT

- COLD
- HOT
- LIGHTING
- NOISE
- HOUSEKEEPING

• THE SET UP OF WORK

– ROTATING SHIFT WORK

– LACK OF TASK VARIETY

- EXCESSIVE
 - OVERTIME
 - WORK PACE / DURATION
- POORLY COMMUNICATED
 - EXPECTATIONS
 - JOB DEMANDS

Occupations with the Most Injuries and Illnesses with Days Away from Work, 2003



(1,315,920 injuries and illnesses that resulted in days away from work)

Laborers and Material Movers Suffered the Most Injuries & Illnesses With Days Away From Work

SOURCE: Bureau of Labor Statistics, U.S. Department of Labor, Survey of Occupational Injuries and Illnesses.



Incidence rates of occupational injuries and illnesses involving days away from work due to contact with objects/equipment, falls to same level, and overexertion, 2003



Incidence rates represent the number of injuries and illnesses involving days away from work per 10,000 full-time workers

In all of Private Industry and in Goods Producing & Service Providing Industries,

Overexertion was a leading cause of injuries & illnesses

SOURCE; Bureau of Labor Statistics, U.S. Department of Labor, Survey of Occupational Injuries and Illnesses



SOURCE; Bureau of Labor Statistics, U.S. Department of Labor, Survey of Occupational Injuries and Illnesses



The Part of Body Affected, Occupational Injuries and Illnesses with Days Away from Work, 2003



The Back & Upper Extremities Were Involved In Almost 1/2 of All Lost Time Injuries & Illnesses

SOURCE: Bureau of Labor Statistics, U.S. Department of Labor, Survey of Occupational Injuries and Illnesses.



The Manner in Which the Disabling Condition Occurred, Occupational Injuries and Illnesses with Days Away from Work, 2003



Bodily Reaction & Exertion Accounted For Over 40% of All Lost Time Injuries & Illnesses

SOURCE: Bureau of Labor Statistics, U.S. Department of Labor, Survey of Occupational Injuries and Illnesses.

Costs

• DIRECT

- W.C. (Medical, Indemnity, Loss exposure)
- Lost Productivity
- Errors & Defects

• INDIRECT (Up to 4X Direct Costs)

- Turnover,
- Absenteeism,
- Re Training

Workers' Compensation Data - 2003



Pattern of High Losses

Strains, Rep. Motion, Pushing, Pulling, Holding, Twisting, Using Tools/Machines, Carrying, Objects Lifted/Handled

Why Address Manual Material Handling ? California W.C. Data - 2003 53% of Insurance Market

	% All Claims	% All Costs	Total Incurred Costs (\$)
Strain/Injury Lifting	11	12	314,484,353
Strain/Injury Misc.	9	10	264,614,044
Rep Motion (CRPL Tunn	el) 2.5	3.5	91,683,456
Injury Pushing/Pulling	3	3.5	87,505,943
Injury Holding Carrying	2	2	48,248,929
Twisting	2	2	42,645,706
Object Lifting/Handled	3	1	17,821,835
Strain/Injury by Reaching	g 1	1	16,859,056
Totals	34	36	883,863,322

Workers' Compensation Data: 2002



Pattern of High Losses

Strains, Rep. Motion, Pushing, Pulling, Holding, Twisting, Using Tools/Machines, Carrying, Objects Lifted/Handled

California W.C. Data - 2002 50% of Insurance Market

	% All Claims	% All Costs	Total Incurred Costs (\$)
Strain/Injury Lifting	11	12.5	499,551,388
Strain/Injury Misc.	9	10	387,349,560
Rep Motion (CRPL Tunn	el) 2.6	3.5	140,047,697
Injury Pushing/Pulling	3	3	128,910,435
Injury Holding Carrying	2	2	74,213,592
Twisting	1.5	1.5	54,538,089
Object Lifting/Handled	3	1	23,574,020
Strain/Injury by Reaching	g 1	1	29,392,193
Totals	33	35	1,337,576,974

Workers' Compensation Data: 2001



Pattern of High Losses

Strains, Rep. Motion, Pushing, Pulling, Holding, Twisting, Using Tools/Machines, Carrying, Objects Lifted/Handled

California W.C. Data - 2001 43% of Insurance Market

	% All Claims	% All Costs	Total Incurred Costs (\$)
Strain/Injury Lifting	11	13	558,864,656
Strain/Injury Misc.	9	11	445,435,822
Rep Motion (CRPL Tunn	el) 3	4.2	180,254,890
Injury Pushing/Pulling	3	3.5	152,023,340
Injury Holding Carrying	2	2	78,185,860
Twisting	1.3	1.3	55,317,938
Object Lifting/Handled	3	1	23,018,957
Strain/Injury by Reaching	g 1	1	29,898,408
Totals	34	36	1,522,999,871







California W.C. Patterns 1997 – 2003

0	6 All Claims	% All Costs	Total Incurred Costs(\$)
Strain/Injury Lifting	11 - 13	11 - 13	1,372,900,397
Strain/Injury Misc.	9	10 - 11	1,097,399,426
Rep Motion (CRPL Tunne	el) 2 - 3	3 - 5	411,986,043
Injury Pushing/Pulling	3	3 - 4	368,439,718
Injury Holding Carrying	1 - 2	2	200,648,381
Object Lifting/Handled	0.1 – 3	0 - 1	64,414,812
Strain/Injury by Reaching	; 1	1	76,078,657
Totals	27 - 34	30 – 37	3,591,867,434

Why Develop Guidelines ?

• What About Ergonomic Regulations ?

- Federal OSHA
- Cal/OSHA

Federal OSHA Ergonomic Standard

– Promulgated November, 2000

 Congress repealed standard March, 2001 as part of Contract with America, the Congressional Review Act (1995),

For the Future

 Same law (i.e. Congressional Review Act) if OSHA promulgates another standard, the new standard can not be similar to the one that congress nullified in 2001

• Federal OSHA's Current Strategy - 4 parts

Develop Industry / Task Specific Voluntary Guidelines

- Enforcement General Duty Clause (Section 5(a)(1) of OSHA Act
- National Advisory Committee (convened 2002-3)
- Outreach & Assistance

Industry / Task Specific Voluntary

Based On
Current incidence rates - injuries & illness

Information on effective / feasible solutions

Industry / Task Specific Voluntary Guidelines

– Lots of Help - Three Part Recommendations

- Management Practices
- Worksite Analysis
- Hazard Control

 Meatpacking, Nursing Homes, Grocery, Poultry & Shipyards

Industry / Task Specific Voluntary Guidelines

Lots of Help - Three Part Recommendations

Management Practices

- Providing Management Support, Involving Employees
- Providing Training
- Evaluating Ergonomics Efforts
- Worksite Analysis
 - Identifying Problems
 - Checklists
 - Addressing Reports of Injuries

Industry / Task Specific Voluntary Guidelines

Lots of Help - Three Part Recommendations

Hazard Control

- Implementing Solutions
- Lots of Pictures & Examples of Solutions (Tools, Workstations, MMH, PPE)
Industry / Task Specific Voluntary Guidelines

Hazard Control



MANUAL MATERIALS HANDLING - Hoppers and Augers

DESCRIPTION:

Container used to hold and dispense contents into a machine, a new container, or onto a workstation through an open gate or using a screw-type mechanism.

WHEN TO USE:

When storage of product or other items is required at a workstation.

POINTS TO REMEMBER:

- Hoppers are generally preferred for dispensing larger objects such as poultry parts, whereas augers are generally preferred for smaller product such as ice, spices, and tenderizers in predetermined quantity to match recipe or packaging units.
- Hoppers are loaded from the top of the unit and have a gate to drop contents in bulk or pre-measured quantities, whereas augers have screw-type mechanisms that lift smaller particles from a transport container and dispense in pre-measured quantities.
- Operation can be automatic or employee initiated with activation controls located to avoid reaching and bending.
- · May replace the need for shoveling, especially for ice.
- To load hoppers and avoid additional lifting, consider devices such as mechanical lifters, dumpers, augers, and conveyors.

Industry / Task Specific Voluntary Guidelines

Hazard Control



MANUAL MATERIALS HANDLING - Vacuum Systems

DESCRIPTION:

Vacuum systems for lifting and transport of materials.

WHEN TO USE:

Vacuum systems can be used for lifting and transporting poultry parts, boxes of product, spice bags, ice, and other materials. Applications of vacuum systems include:

- Lifting of individual boxes and placement onto racks or pallets for storage or transport.
- Vacuum systems connected to chutes or transport tubes can transport individual poultry parts or collect poultry parts in a container.

POINTS TO REMEMBER:

- Vacuum entry points can be placed at individual work areas to gather product for transport to chillers or other holding areas for further processing or packaging.
- Vacuum systems can be designed specifically to handle internal transport of hearts, livers, gizzards, and necks from harvesting area to giblet handling area.

• Enforcement

- Focus industries/employers with know high injury & illness rates related to ergonomics by:
 - National Emphasis Programs
 - Local Emphasis Programs
 - Enforcement
- Addresses Ergonomic by Issuing:
 - Citation under General Duty Clause 5(a)(1)
 - Ergonomic Hazard Alert Letters

• Enforcement

– National Emphasis Programs

 Nursing Homes – 2002-3 (1225 Inspections / 157 EHA Letters)

– Local Emphasis Programs

- 8 Area Offices (240 EHA Letters)
- Meat processing, Warehousing, Hospitals
- Auto Parts Manufacturing

Enforcement

– Ergonomic Hazard Alert (EHA) Letters

- Issued When Not Enough Documentation to Write Citation
- 397 Issued (240 to various industries / rest to Nursing Homes)
- Alerts Employers to the Hazards / Suggests Improvements
- Follow-up Case by -Case

• Enforcement – General Duty Clause 5(a)(1)

 - 5(a)(1) - Employer must "furnish to each employee employment and place of employment free from recognized hazards that cause or are likely to cause death or serious physical harm to employee"

– OSHA Must Show

- Employer Did Not Keep Workplace Free of Hazards Employees Were Exposed To
- Hazard caused or likely to cause death / serious physical harm
- Hazard was recognized
- Feasible abatement exists

Enforcement – General Duty Clause 5(a)(1)

• OSHA Citations 2000 – 2005

• Total of 17

- 2005 0
- 2004 4
- 2003 12
- 2002 1

National Advisory Committee (2002-4)

• Advised On:

- Ergonomic Guidelines
- Research Gaps, Future Needs
- Methods to Provide Outreach / Assistance

Outreach and Assistance

- eTools
- Success Stories
- Case Studies
- Cooperative Programs
- Training & Education
- Speeches
- Industry Developed Guidelines
- Additional Information

• 1993 WC REFORMS - AB 110

- CAL /OSHA Must Focus Resources

 Establishments with Highest Incidences of Preventable Injuries / illness and W.C. Losses

• T8CCR 5110

- Long History 1986
- Enforced / addressed on a "case by case" basis
 - Answer complaints / requests for consultation
- If facts indicate hazards may be present then:
 - inspection /consultation conducted
 - information gathered
 - standard applied if facts support the case

California Ergonomics Standard

Scope / Application

• Program to Minimize RMIs

- Worksite Evaluation
- Control of Exposures
- Training

Satisfaction of Employer's Obligation

• (a) Scope & Application

RMI to More Than One Employee and

- (1) Work related causation predominantly caused (50% or more by repetitive work)
- (2) Employees performing job / process / operation of identical work activity
 - same repetitive motion task
 - such as / not limited to word processing / assembly / loading)

• (a) Scope & Application

• RMI to More Than One Employee and

- (3) Were Musculoskeletal injuries
- (3) Licensed physician objectively identified / diagnosed
- (4) Reported in last 12 months/not before July 3, 1997

• (c) Satisfaction of Employer's Obligation

• Employers Obligation Satisfied Unless It Is Shown

- measures known but not taken are substantially certain to cause greater reduction in RMIs
- no additional unreasonable costs from alternative measures

California Ergonomics Standard

History- T8CCR 5110 Since Adoption
Inspections Conducted / Citations Issued

- 2003 6/19
- 2002 10/24
- 2001 14/34
- 2000 16/38
- 1999 18/24
- 1998 6/5

Totals - 70 Inspections / 144 Citations Issued

Summary

Common Type of Operation Worldwide
Reduce Injuries

• Reduce Costs

- Direct
 - W.C. (Medical, Indemnity, Loss exposure)
 - Lost Productivity
 - Errors & Defects
- INDIRECT (Up to 4X Direct Costs)
 - Turnover
 - Absenteeism
 - Re Training

Summary

Provide Competitive Edge by Improving

- Productivity / Efficiency
- Product / Service Quality
- Customer Appeal
- Management Tools

Summary

• Ergonomic Regulations ?

- Federal Regulation

- Repealed
- No Current Regulation
- Future Can Not Adopt Similar Regulation
- 20 Total OSHA Citations 2000 2005
- OSHA Now Outreach / Guidelines

Summary

• Ergonomic Regulations ?

- California Regulation

- 70 Inspections / 144 Citations 1998 2003
- States Programmatic Requirements
- Many Enforcement Issues

Summary

California Ergonomics Standard

• Enforcement Issues - (a) Scope & Application

- Standard says "repetitive motion injuries"

• what about "static posture" or other types of injuries ?

- RMI to More Than One Employee & work related / predominantly caused (50% or more by repetitive work)
 - off the job activities ? Ultimately the doctors opinion / judges decision

Summary

California Ergonomics Standard

• Enforcement Issues - (a) Scope & Application

- "identical work activity"? means the same:
 - "task category" (assembly / loading/ etc.) / risk factors / body parts used
- "objectively identified and diagnosed"
 - measurable and observable signs & symptoms
 - "customary protocol" (symptoms / labs / physical exam / work history)
 - info taken as a whole supports RMI diagnosis

Summary

Guidelines - Practical, Specific Information on:

- Effective Management Practices
 - Involving Employees
- "Best Practices" Approach How To
 - Evaluate Worksites
 - Train Employees
 - Select & Implement Improvement Options
 - Ongoing Problem Solving & Follow-up
- Resources & More Help

"BEST PRACTICES" APPROACH IMPROVEMENT OPTIONS

IMPROVE THE "FIT" BETWEEN THE WORK & EMPLOYEES



Ergonomic Guidelines for Manual Material Handling What Can These Guidelines Do For You ?

Why Improve Your Workplace ?

How to Improve Your Workplace

- What to Look For
- What Are Ergonomic Improvements ?
- How to Make Changes "Proactive Problem Solving"

What Can These Guidelines Do For You ?

"A Best Practices Approach"

- Looking for Clues
- Prioritizing Jobs for Improvements
- Choosing "Effective Improvements"
- Following Up

The Matrix – Improvement Options for Common Manual Material Handling Tasks

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Non Profit Trade Association

•Established 1945

•Members include 750+ Manufacturers



A Product Council of Material Handling Industry of America

EASE Council

Material Handling Industry of America Charlotte, North Carolina

INTRODUCING ..

"The Ergonomic Guidelines for Manual Material Handling "

What Will the Guidelines Look Like ?

The Layout

- I. Introduction Process Piece
- II. Matrix: a. What is the worker doing? b. What is the worker handling?
- III. Templates with Photos & Examples

Equipment Improvement Options & Simple,

Less Expensive Improvement Options

IV. Resources / Index / Appendices

			WHAT IS THE WORKER HANDLING?								
Wł	a	t Will the	Α	В	С	D	E	F	G	н	I
	Lo	ok Like ?	Boxes, Trays, Totes, Crates	Buckets, bottles, cans	Drums	Empty Pallets, Skids, Large Containers, Wire Baskets	Parts	Rolls, Coils	Sacks/ Bags	Sheets, Boards	Tools, Fixtures, etc
VHAT IS THE VORKER DOIZG?	1	Lifting/ Lowering, Palletizing/ De-Palletizing: *Material ON									
	2	Filling / Emptying Containers: manually scooping, pouring or packing/unpacking *Material IN									
	3	Carrying : manually moving the objects									
	4	Assembling & Positioning: pushing, pulling, turning, tilting or holding									

What Will the Guidelines Look Like?

What is the worker doing? Lifting/lowering, palletizing/de-palletizing What is worker handling? Boxes, totes, trays crates


What Will the Guidelines Look Like?



What Will the Guidelines Look Like?

More Improvement Options



Use a portable stacker



Use a lift and tilt device



Use lift and tilt tables



Use pick and place tilt stands



Use collapsible bins with drop down side





Use a Container Rotator



Use a portable lift and tilt



Use Collapsible bins with drop down sides

draft 9-30-03



These unnecessary worker activities can result ergonomic problems





MANUAL LOADING AND UNLOADING OF PALLETS CONTINUES TO BE ONE OF THE MOST COMMON AND MOST INJURY PRONE TASKS IN INDUSTRY TODAY





Sitting or standing a lift can eliminate the back bending to associated with pallet loading/unloading

Portability allows the operator to bring the machine in close & eliminate walking around



Notice the bi-directional work station crane

Balancers can also be used to unload pallets and make positioning goods at various locations within a machine or work center

these trays of parts become virtually "weightless"



These lightweight lifts are <u>highly</u> maneuverable



Lifts and positioners can also be fitted with turntables for "near side" loading



Internet (

-

As much as 40% of the time required loading a pallet, can be spent walking around it!

There are inexpensive machines to transport pallet loads in and around work stations - even load positioners



This vacuum lifter makes easy lifting and maneuvering of these heavy cheese wheels



Containers

Manual loading and unloading of wire baskets, containers and Gaylord's leads to a high incidence of lower back injuries

Repetitive bending into containers can result in a high incidence of back injuries



Bending eliminated!



Parts picking at a hydraulic press work station



Imagine the back extension, bending and reaching required to get to these parts

Parts picking made productive from fixed height tilters



Parts picking on assembly line



Manipulators making easy work of handling cylinder heads in a machining center

Electric chain hoist on articulated jib crane GORBEL 500 LBA

-

SORBEL

Notice the use of gravity roller conveyor to ease the feeding of parts





This expandable conveyor is driven right into the truck

The individual boxes and cartons are conveyed right to the worker

> Notice how the odd sizes and shapes are handled easily by a single piece of equipment





Lift & Tilt to position electrical panels in this work cell



lifters to manipulate the small stuff



IAD - Intelligent Assist

Amplifies operator's power

Unit has an intuitive, humanlike feel

Intuitive

The operator has a sense of control & feel over the load using normal arm, wrist and hand movements.

Intelligent

Resolver feedback from the servomotor allows for future implementation of programmable human limits.





This lift and gravity conveyor permits one person to do what was a two man job



Use portable lifts to level loads and eliminate bending and reaching





Questions?

E.A.S.E. Ergonomic Assist Systems and Equipment

A Product Council of Material Handling Industry of America

The Ergonomic Guidelines for Manual Material Handling

Mario Feletto - cal/osha

James J. Galante - EASE Council

Ergonomic Guidelines for Manual Material Handling

