

# METRICS

## Enabling Technology & Systems

		F/OMS	AIDC	WCS	WFM	WMS	TMS	SCV
		<b>ON-TIME DELIVERY</b>	<u>Orders On-Time</u> Total Orders Shipped	●	●	●	●	●
<b>ORDER FILL RATE</b>	<u>Orders Filled Complete</u> Total Orders Shipped	●				●		●
<b>ORDER ACCURACY</b>	<u>Error-Free Orders</u> Total Orders Shipped		●	●	●	●	●	●
<b>ORD. CYCLE TIME</b>	Ship Date - (minus) Customer Order Date	●	●	●	●	●	●	●
<b>DAMAGE</b>	<u>Total Damage \$</u> Total Inventory \$		●			●	●	
<b>DAYS ON HAND</b>	<u>Avg. Inventory Value</u> Avg. Daily Sales	●	●			●		●
<b>STORAGE USAGE</b>	<u>Avg. Inventory Sq. Ft.</u> Storage Capacity Sq. Ft.	●		●		●		
<b>DOCK-TO-STOCK</b>	Average Dock-to-Stock Hrs per Receipt		●	●	●	●		
<b>VISIBILITY</b>	Receipt Data Entry - Time of Physical Receipt		●	●	●	●	●	●
<b>ORDERS / HOUR</b>	<u>Orders Picked &amp; Packed</u> Total Labor Hours		●	●	●	●		
<b>WHSE LABOR \$ / SLS</b>	<u>Warehouse Labor Costs</u> Total Shipped Revenue	●	●	●	●	●		
<b>WHSE \$ / SALES</b>	<u>Total Warehouse Costs</u> Total Shipped Revenue	●	●	●	●	●		
<b>TRANSPORT \$ / SLS</b>	<u>Total Transportation Costs</u> Total Shipped Revenue	●				●	●	●
<b>WHSE/TRAN \$ / SLS</b>	<u>Total Whse &amp; Trans Costs</u> Total Shipped Revenue	●	●	●	●	●	●	●