Frequently Asked Questions (FAQ’s)

1: How is the Solutions Community different from Product Groups and prior Solutions Groups?

Product Groups are focused on a specific technology or equipment; they work to promote that product to potential markets, educate, collect statistics and write standards, as well as other activities.

Solutions groups were a great first step for MHI members to bring the User Community into the mix and begin addressing challenges, but there were a lot of choices on how and where Users and other should get involved.

Consolidating to one group will allow us to provide one place to understand and address the complex challenges of user industries instead of having multiple groups and meetings all aimed at identifying and responding to common industry challenges.

2: How do I become a member?

Simply fill out an application which can be downloaded from the website and submit to the Solutions Community Manager at MHI. Be sure to review other documents that outline how the group works and how to get involved.

3: What is the cost to participate?

Members of the Solutions Community will determine dues for each membership type at an upcoming meeting.

4: What is the leadership structure?

The Solutions Community has an Executive Director who oversees all activities of the group along with the Community Manager who is a MHI Staff Member. Additionally each membership type has an elected chair that serves on the Solutions Community Board of Directors. See the Solutions Community Structure & Value document for more details.

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5: What are the membership types?

5 Membership categories have been outlined:

**Supplier Membership.** Any Person which is a Member in good standing of MHI who supplies equipment, systems or applications shall be eligible for this Membership and, if elected to Membership, shall be entitled to all rights and privileges of Supplier Members as set forth in these Rules & Regulations and shall have the right to vote on business matters including the budget of the Community.

**Integrator Membership.** Any Person which is a Member in good standing of MHI who provides a service as an integrator or consultant on Material Handling or Supply Chain solutions shall be eligible for this Membership and, if elected to Membership, shall be entitled to all rights and privileges of Integrator Members as set forth in these Rules & Regulations and shall have the right to vote on business matters including the budget of the Community.

**User Membership.** A Person shall be eligible to be a User Member if that Person is an Invited Guest who is elected to Membership by a majority vote of the Members at their regular or special meeting.

**Academic Membership.** A Person shall be eligible to be an Academic Member if that Person is an Invited Guest who is elected to Membership by a majority vote of the Members at their regular or special meeting.

**Media Membership.** A Person who has a media interest in the scope of the community.

Still have questions? Don’t wait until the next meeting, please contact any current group leaders or Brian Reaves at MHI, breaves@mhi.org

These FAQ’s will be continually revised and added to as additional questions are submitted.