



Smart Technology. Delivered.

## WIRELESS AUTOMATION CONTROL SOLUTIONS

# PERIODIC FIELD SERVICE AGREEMENT

Shrinking onsite maintenance teams and the loss of technical knowledge that comes with losing experienced staff has caused a shortage of skilled technicians. Laird's Periodic Field Service Agreements allow you to schedule onsite visits from our field service technicians to ensure your systems are running properly and regular maintenance and repair needs are covered. Our field service technicians are highly knowledgeable in our systems, the equipment they control, and the environment they operate in.

Training for both system operators and in-house repair teams can be included in the service, decreasing your overall cost and making sure your employees are prepared for first-responder repairs.



### BENEFITS

- Prevent costly downtime by early detection of possible problems
- Prioritize maintenance needs before the visit
- Training is more price effective when included in a Periodic Field Service
- Labor expenses are more predictable (does not include parts)
- Volume pricing saves you money when compared to ad-hoc maintenance calls



### TRAINING CLASSES

We understand that training can be the difference between efficient safe operations and costly accidents. The **System Orientation** classes are customized specifically for the equipment you have installed and are designed to give an introduction to the first time user of a new system or application or as a review for existing users.

The **System-Level Troubleshooting** classes include hands-on training for troubleshooting & repair of all the individual components used in our products. This class is recommended for those individuals responsible for maintaining the remote control system and its interface to the equipment that it is controlling.



**For more information about Laird's aftermarket services, please contact your local Laird sales representative.**

Systems-US-Sales@lairdtech.com  
(234) 806-0018

Systems-CDN-Sales@lairdtech.com  
(514) 908-1659