



Automated Warehouse Systems
Automated Guided Vehicles
In-Floor Chain Conveyor
Life Cycle Services

LIFE CYCLE SERVICES LEAFLET



Increase the life of your material handling system with Egemin Automation's Life Cycle Services

Life Cycle Services (LCS) provides expert support when and where you need it. We can help keep your system performing at promised levels throughout the system's life in service. This includes basic technical support as well as in-depth problem solving for the most difficult challenges. Egemin Life Cycle Services also provides training, documentation, field service, spare parts program development, remote monitoring and reporting, obsolescence strategies, and knowledge development. LCS can also modernize your fleet with the latest and greatest technologies available in automation.

The key to any endeavor is the development of solid strategies based on right principles that are executed well. All three of these areas are pursued relentlessly to continuously improve system performance. As a result, your system runs at peak efficiency, allowing you to focus on manufacturing and delivering quality product to the customer on time.



Five reasons to choose Egemin Life Cycle Services

- 1 Increase reliability and performance.**
Our Life Cycle Services Engineers have one goal for your system: maximum use at minimum cost. We deliver a full range of services to meet these goals.
- 2 Focus on your core business.**
We take care of your material handling system, allowing you to focus on what's important: moving product and maximizing profitability.
- 3 Save money.**
Our experts work closely with your maintenance, production, and engineering personnel to ensure your material handling system is operating at peak efficiency. You save money by eliminating manufacturing downtime and lost productivity.
- 4 Improve safety**
We perform Mock Safety Audits to ensure your automated systems are in working compliance with safety regulations and to help you understand where safety improvements can be made.
- 5 24/7 support center: 365 days a year.**
Day or night, weekend or holiday, Life Cycle Service Engineers are ready to help should you ever need assistance with your automated system.



Contact Life Cycle Services

(800) 845-4228

support@egeminusa.com

<http://support.egeminusa.com>

WE DELIVER ASSET LIFE CYCLE MANAGEMENT

System Operation and Maintenance

Egemin understands the reliability you expect from your material handling system investment. There may be times when you require assistance in operation or maintenance, system modifications, or equipment upgrades. Life Cycle Services can provide:

- Up to 24/7 System Operation Services
- Site Champion Services
- Preventative Maintenance Services
- Emergency Maintenance Services

Modernizations & Enhancements

Egemin can assist when your business needs change or your system requires modernizations. Additionally, we will keep you informed about system enhancements that will positively impact the functionality of your material handling system. From upgrades to new releases of Microsoft® Windows® to improvements to follow new standards or regulations, LCS is here to help.

MODERNIZATIONS

- Modernizing outdated equipment
- Compliance with new standards
- Retrofitting non-Egemin equipment
- Server/Computer System modernization

ENHANCEMENTS

- System/Equipment Expansions
- System/Equipment Optimizations
- System/Equipment Customizations
- System/Equipment Modifications

Support Center

Our Support Center gives you access to a professional staff of automation and material handling system experts who will help you identify and resolve your system issues. The Support Center services include:

- Online issue submission & tracking
- Access to an expert 24/7/365

Mock Standards/Regulations Audits

Egemin can prepare your system for an audit by performing a mock safety audit. The mock audit includes documentation on the system with a comparison to the ever-more-stringent requirements of regulatory bodies. Our comprehensive audit reports include suggestions of ways to eliminate possible dangerous work environments.

- 1-2 day on-site Safety Audit by Egemin Safety Trainer
- Standards to be checked may include ANSI, ASME, ITSDF, EN, and ISO
- Safety checks on automated equipment
- Administrative Compliance Report
- Mechanical/Electrical inspection of equipment's physical condition
- Review Maintenance records
- Review Maintenance program

Training Programs

Life Cycle Services training programs can include anything from maintenance and operations training for new installations to programs designed for you that you can use for future new employees and also retraining sessions run by our experienced trainers. These programs may include classroom sessions, hands-on training, and training materials.

Performance Monitoring and Metrics

Egemin can help ensure your system is running at its peak by supplying KPI, Metrics, and Performance Monitoring. We provide documentation that helps you see any room for improvement in your material handling system. If we can find ways to improve your metrics via monitoring performance, we will suggest anything from Guidepath adjustments to hardware or software upgrades.

Spare Parts

Our Life Cycle Services Engineers have the expertise to help you develop a comprehensive spare parts program that will keep your material handling system in service and moving product, instead of sitting in your maintenance department waiting for replacement parts.



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AUTOMATION

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