

Hosting Services



Once you have chosen the best supply chain software to serve your organization's needs, it is critical your system remains up and running efficiently.

Longbow Advantage will make that happen.

As a JDA Alliance Member with a proven record of success, you can trust our team of technical experts to effectively host and manage your system for you. We will manage all backend hardware, system backups, data storage, and maintenance to optimize performance, allowing you to get the most out of your system, while lowering your overall cost of ownership. With Longbow as your hosting partner, you can expect:

Proven Performance

Longbow offers competitive SLAs and a track record of surpassing them. In 2016, our customers enjoyed the highest level of reliability. With Longbow's rock-solid performance, you won't have to worry about your system's stability.

Control Costs

Forget about purchasing, configuring, and maintaining expensive or aging equipment. Let the technical experts at Longbow relieve that burden by leveraging either our own hosting centers or those of our leading partners. Either way, we will help you pick the correct solution for your organization and ensure you are always saving money by paying the best possible rate.

Scalability

As your organization grows, Longbow will rapidly and seamlessly scale up environments accordingly, so you won't experience any downtime or performance lag.

Streamline Operations

Longbow can operate as your comprehensive solution for WMS and Labor application management. Because our associates are proficient in the backend hardware and operating systems as well as the frontend applications we host, your IT resources are free to focus on revenue-generating projects instead.

Risk Mitigation

Longbow will leverage redundant systems and create a robust disaster recovery plan to ensure data integrity and service continuity with zero points of failure for your organization.

No One Delivers Like Longbow Advantage

Featuring seasoned technical professionals who have configured hundreds of systems with high performance and security demands, Longbow Advantage offers unparalleled hosting services for JDA customers. Allowing our experts to host and maintain your system will save you time, money, and offer peace of mind, so your organization can focus your resources on doing what it does best and accelerating the growth of your business.

Our Services



WMS Implementation

Combining our industry-leading WMS experience with a strong focus on our customers, our implementation team creates a flexible environment that delivers exactly what you need: simplicity, agility, and results.



LMS Implementation

Labor Management is a key strategic element of your corporate management; let our implementation team optimize your warehouse efficiency to positively impact your growth, profit, and customer experience.



Cloud Migration Services

Migrating your applications from one hosting environment to another may sound simple, but it's not. With our team's extensive experience, though, we can quickly and effectively migrate your system to our hosting environment so you can enjoy the benefits of cloud services.



System Integrations

Your new technology must work in harmony with your existing systems. We can seamlessly integrate your new WMS or LMS to ensure effective communications with your host system and specialized applications.



Support Services

One of the great benefits of hosting your application with a team proficient in the technology is the ongoing support, maintenance, and monitoring we offer to keep your system up and running effectively.



WMS and LMS Training

Adoption rates for new technology can make or break your investment. We can train your staff to leverage the full potential of your software through our custom workshops—all tailored for your individual organizational needs.



WMS and LMS Upgrades

We know all the challenges supply chain upgrades present, and can deliver a seamless transition from your old system to the new.



Project Management

Whether you need help with strategy, needs analysis, or project implementation, we offer an approach designed to help you anticipate and avoid complications at each point of your project life cycle, ensuring a smooth and successful finish.

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